



**GREAT YARMOUTH PORT COMPANY LTD**  
(Acting as Agents for Great Yarmouth Port Authority)

**PORT TARIFF - RIVER PORT**

**Effective from 1st January, 2016**

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## SHIP DUES

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	(£ per G.T.)
1. General Cargo Vessels, Tankers and Bulk Carriers	£0.59
2. Tugs & Workboats	£1.16
3. Offshore Supply Vessels	£1.19
4. Barges	£1.49
5. Survey, Stand-by & Fishing Vessels, Diving Support Vessels (Subject to Confirmation of Classification, and only whilst Engaged in Diving Support Activities)	£0.83
6. Minimum Charge (All vessels in 1 to 5 above)	£49.00 per Vessel
7. a) Any Vessel (excluding those vessels in 6 above) which remains in the Port for a continuous period of 7 days (168 hours) from entry will be charged 1/7th of the applicable Ship Due for each successive complete or incomplete period of 24 hours that it remains thereafter. b) Any Vessel subject to the Minimum Charge (Due 6) will be charged for each complete or incomplete period of 7 days that it remains after the first period.	

### TERMS AND CONDITIONS

- (a) *Vessels measured in accordance with the International Convention on Tonnage Measurement of Ships 1969 and the Merchant Shipping (Tonnage) Regulations 1982 (as amended) will be charged at the appropriate rate on entry.*
- (b) *Vessels not measured under (a), or which cannot produce either an International Tonnage Certificate or a Tonnage Certificate showing the excluded spaces from which a comparable measurement can be made under the 1969 Convention, will be measured, using length overall, breadth, moulded depth and the appropriate conversion factor. The result of this calculation, multiplied by two, will be the rate charged on entry.*
- (c) *Ship Dues charged on segregated ballast oil tankers, will be in accordance with Council Regulation (EC) No. 2978/94 of the European Commission, on presentation of an International Tonnage Certificate for the vessel showing the tonnage figure which results from the deduction of the tonnage measurement for the vessel's segregated ballast tanks.*
- (d) *Ship Dues 1 to 6 are payable on entry and shall commence from the time at which the vessel either:
  - i) passes Gorleston Pier inwards from sea, or
  - ii) passes south of the River Yare/Bure confluence from the north, or
  - iii) otherwise enters the navigation from land*
- (e) *If, at any time, a particular Ship Due is found to be inapplicable, the appropriate Due will be substituted for it and the amount payable will be re-calculated and charged accordingly.*
- (f) *For any Craft with less than 15 G.T., the appropriate toll is subject to VAT.*
- (g) *If a vessel transits from the Outer Harbour to the River Port, the appropriate River Port tariff charges will apply.*

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## SHIP DUES – RESIDENT SMALL CRAFT

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8. Small Craft (excluding those Mentioned in Tolls 9 to 11)  
(consolidated annual rates for resident small craft having  
a specific berth)
- |   |               |
|---|---------------|
| (i) Downstream of Haven Bridge                                  | £181.40 + VAT |
| (ii) Downstream of Haven Bridge & Engaged in Commercial Fishing | £267.10 + VAT |
| (iii) Upstream of Haven Bridge                                  | £151.20 + VAT |
| (iv) Upstream of Haven Bridge & Engaged in Commercial Fishing   | £191.50 + VAT |
9. Small Commercial Craft (Such as Surveying, Guard work,  
Windfarm Maintenance, Commercial Watersports etc)
- |                            |           |
|----------------------------|-----------|
| (Consolidated annual rate) | £5,645.00 |
|----------------------------|-----------|

### TERMS AND CONDITIONS

- (a) *“Small Craft and Small Commercial Craft” means a vessel whose length overall is less than 20 metres.*
- (b) *“Small Commercial Craft” means any Small Craft which is operated for gain except those liable for Toll 8.*
- (c) *In Due 8, “Commercial Fishing” means any Small Craft, with a Gross Tonnage (As defined by certificate of registry or as calculated) of less than or equal to 15 tonnes earning income solely from any fishing activity of any sort.*
- (d) *Due 9 is subject to VAT for any Small Commercial Craft with less than 15 G.T.*
- (e) *The application of Dues 8 and 9 are dependent on the availability of berths.*
- (f) *Due 8 will only apply to a Small Craft which has sole use of a specific berth and the owner of the Small Craft must produce written evidence to the Harbour Office, in advance, of an agreement between the owner of the craft and the owner/operator (whether the Port itself or another party) of the berth for the use of that berth by that craft on an annual basis. In addition to this the owner of the craft must complete the annual declaration of the craft's anticipated use during the period.*
- (g) *For the purposes of Dues 8 and 9, the “consolidated annual rate” is payable, in full, for the year commencing on the 1st January from which this Port Tariff becomes effective, by the person who owns the vessel on that date. No apportionment or refund of this rate for periods of less than the calendar year is permitted, and is non-transferable to another craft or owner.*

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## SHIP DUES – VISITING SMALL PLEASURE CRAFT

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10. Visiting Private Pleasure Craft	(inclusive of VAT)
(i) Less than or equal to 20 metres in length for the first 24 hours	£16.10 (€30.00)
plus for second and successive days	£8.10 (€15.00)
(ii) Over 20 metres in length for the first 24 hours	£32.30 (€50.00)
plus for second and successive days	£16.10 (€25.00)
11. Other Visiting Small Craft	Dues 1 to 7 apply

### TERMS AND CONDITIONS

- (a) Dues 10 and 11 are payable on entry to the Port where the vessel:
  - ii) passes Gorleston Piers inwards from sea, or
  - iii) passes south of the River Yare/Bure confluence from the north, or
  - iv) otherwise enters the navigation from land
- (b) Measurements are for length overall, in whole metres, rounded up.
- (c) For any vessel transiting the port a 50% discount will apply to Dues 10 and 11

*Transiting means, any vessel passing through the ports navigational jurisdiction, without berthing, other than for waiting for bridge lifts, or when adhering to navigational instructions.*

### RECIPROCAL ARRANGEMENTS – BROADS TRAFFIC

- 1: *The Broads Authority (on production of evidence that Due 8 or 9 has been paid) will provide a discount of 50% on the Broads annual or short visit toll as appropriate.*
- 3: *Dues 10 and 11 will be waived for all craft, for which the appropriate current Broads Authority Toll has been paid, as they transit the Great Yarmouth Port jurisdiction (vessels remaining in the port will be liable for Dues 10 and 11).*
- 4: *Hire Pleasure Craft are not permitted in the Port Jurisdiction or Down Stream of the Yare/Bure confluence.*
- 5: *North of the River Yare/Bure confluence, the navigation authority is the Broads Authority. Visiting small craft which enter the Broads Authority's navigation area become liable to the appropriate tolls for that area. For further information, contact the Broads Authority, Yare House, 62-64 Thorpe Road, Norwich, NR1 1RY (Telephone: 01603-610734).*

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## GOODS DUES – GENERAL CARGOES

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(£ per unit)

12. Price Band A	
Aggregates, Coal, (per tonne)	£0.67
Sawn Timber (per cubic metre)	£0.67
13. Price Band B (per tonne)	
Animal Feed, Barley, Pulses, Wheat	£0.84
14. Price Band C (per tonne)	
Barytes, Cement, Fertiliser, Scrap Metal, Tubulars	£1.01
15. All Other Cargoes	£10.08

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## GOODS DUES – FUEL OILS

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(£ per tonne)

16. Fuel oils	
(i) Light oils	£2.00
(ii) Heavy oils	£1.04

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## GOODS DUES – UNIT LOADS and CARGO TRANSPORT UNITS

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Details are obtainable on application from Commercial Sales in advance.

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## PASSENGER SERVICES

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Details of Ship and Passenger Dues and Port Security Charges are obtainable on application from Commercial Sales in advance

## PILOTAGE CHARGES

### Pilots National Pension Fund Deficit Surcharge

There will be a 7% PNPF surcharge applied to the published Pilotage Charges below. This is shown as an itemised cost on billing invoices. Note that this may be amended.

Charges 17 (Pilotage) and 18 (Shifting) are the sole charges for the use of an Authorised Pilot for a vessel movement, inclusive of attendance.

#### 17. Pilotage (for a single vessel movement)

Length:	<65	65 - <86	86 - <100	100 - <125	125 - <150	150 - <175	175 - <200	>200
<b>Draught:</b>								
<3:	£186.50	£186.50	£205.60	£256.00	£303.40	£348.80	£393.10	£437.50
3 - <4:	£186.50	£205.60	£256.00	£303.40	£348.80	£393.10	£437.50	£482.80
4 - <5:	£205.60	£256.00	£303.40	£348.80	£393.10	£437.50	£482.80	£527.20
5 - <5.5:	£256.00	£303.40	£348.80	£393.10	£437.50	£482.80	£527.20	£571.50
5.5 - <6:	£303.40	£348.80	£393.10	£437.50	£482.80	£527.20	£571.50	£616.90
6 - <6.5:	£348.80	£393.10	£437.50	£482.80	£527.20	£571.50	£616.90	£662.30
6.5 - <7:	£393.10	£437.50	£482.80	£527.20	£571.50	£616.90	£662.30	£707.60
7 - <7.5:	£437.50	£482.80	£527.20	£571.50	£616.90	£662.30	£707.60	£754.00
7.5 - <8:	£482.80	£527.20	£571.50	£616.90	£662.30	£707.60	£754.00	£799.30
8 - <8.5:	£527.20	£571.50	£616.90	£662.30	£707.60	£754.00	£799.30	£845.70
8.5 - <9:	£571.50	£616.90	£662.30	£707.60	£754.00	£799.30	£845.70	£891.10
9 - <9.5:	£616.90	£662.30	£707.60	£754.00	£799.30	£845.70	£891.10	£936.40
9.5 - <10:	£662.30	£707.60	£754.00	£799.30	£845.70	£891.10	£936.40	£982.80
>10:	£707.60	£754.00	£799.30	£845.70	£891.10	£936.40	£982.80	£1,028.20

18. Pilotage within the River Yare (Shifting)	Charge 17 x 90%
19. Pilotage to or from or between any berth in the River Port and the Outer Harbour	Appropriate charge from Due 17 applied.
20. Cancellation	
with more than one hour's notice	103.30
with less than one hour's notice	£154.70
21. Detention	
first 30-minute period	£154.70
each successive 30-minute period or part thereof	£206.10
22. Over-carriage	

Pilots should be disembarked at the nominated Pilot Boarding Point. If, due to unavoidable circumstances, the Pilot is over-carried then the following will apply:-

- (i) The Pilot must be disembarked at the earliest opportunity in the range from Cuxhaven/Humber and Calais/Dover.
- (ii) In addition to the normal pilotage charge, a charge will be levied at the rate of £1,532.20 per 24-hour period or part thereof commencing from the time of the departure from the Pilotage District until repatriation to Great Yarmouth.
- (iii) The vessel will also be required to reimburse all reasonable travel and subsistence charges involved in repatriating the Pilot to Great Yarmouth.

#### TERMS AND CONDITIONS

- (a) A "vessel movement" means any of the following single acts of navigation:
  - outside the compulsory area (i.e. to or from the roads)
  - within the compulsory area (i.e. to or from a berth)
  - within the River Yare (shifting from berth to berth)
- (b) Pilotage between a point outside the compulsory area and a berth constitutes two vessel movements and will be charged accordingly.
- (c) The Authority reserves the right to make a charge for any vessel movement by the holder of a valid Pilotage Exemption Certificate, (this charge is currently suspended).
- (d) A full Pilotage charge will be levied when a vessel subject to compulsory pilotage is moved without the use of an Authorised Pilot or Pilotage Exemption Certificate holder.
- (e) Where a vessel movement is a tow involving two or more vessels, Charges 17 and 18 will be regulated by the overall distance between the extreme ends of the vessels concerned and by the draught of the deepest vessel.
- (f) At least two hours' notice is required for orders for Pilotage to shift (Charge 18).
- (g) Charge 21 will apply to any occasion that a Pilot is kept on board a vessel over and above the period of time for a normal act of pilotage, whether or not actively engaged in pilotage duties during that extended period.
- (h) If a vessel transits from the River Port to the Outer Harbour the appropriate pilotage charges will apply i.e. all charges will apply for both the River exit and the subsequent Outer Harbour entry.

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## PILOTAGE EXEMPTION CERTIFICATES

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*A Deck Officer (As defined in the Marine Navigation Act 2013) may obtain Pilotage Exemption Certificates from the Authority, as the Competent Harbour Authority, subject to certain conditions and requirements. All applicants must complete a written examination and, in the case of ships of 65 or more metres in overall length, an oral examination. Pilotage Exemption Certificates are valid for a maximum of one year at a time and, subject to conditions, may also be renewed.*

*Full details of the conditions, requirements and examination process for the grant of a Pilotage Exemption Certificate are obtainable from the Harbour Office.*

### PILOTAGE EXEMPTION CERTIFICATES – TABLE OF FEES

Written Examination:	£267.10
Oral Examination:	£246.00
Written Examination, Re-take of part:	£121.00
Issue of New Certificate, Parts 1 and 2:	£66.50
Issue of Replacement Certificate, Parts 1 and 2:	£66.50
Annual Renewal of Certificate:	£121.00
Addition of Vessel Name to Part 2 (per submission):	£66.50
Change of Vessel Name:	£33.30
Removal of Vessel Name:	£33.30



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## WASTE CHARGES

(Merchant Shipping and Fishing Vessels (Port Waste Reception Facilities) Regulations 2003)  
(Animal By-Products Regulation (EC) 1774/2002)

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- |   |            |
|---|------------|
| 23. Domestic Waste (excluding Category 1 Waste)     |            |
| Minimum charge (up to 1 cubic metre)                | £25.60     |
| 24. Domestic Waste (excluding Category 1 Waste)     |            |
| (over 1 cubic metre)                                | Cost + 15% |
| 25. Category 1 Waste, Special Waste and Other Waste | Cost + 15% |

### TERMS AND CONDITIONS

- (a) *Charges 23, 24 and 25 are applied in accordance with the Merchant Shipping and Fishing Vessels (Port Waste Reception Facilities) Regulations 2003 and the Animal By-Products Regulation (EC) 1774/2002.*
- (b) *All vessels which berth at a quay controlled by the Company are required to pay a waste charge, unless they are exempt under the Regulations or are exempted by the Maritime and Coastguard Agency.*
- (c) *“Category 1 Waste” means all domestic waste whose origin is not within the European Union, and, for a vessel whose last port of call was not in the European Union, all domestic waste on board will be treated as Category 1 Waste.*
- (d) *“Special Waste” means hazardous or dangerous waste as defined by the Special Waste Regulations 1996 (as amended).*
- (e) *“Other Waste” means all waste that is not Domestic Waste or Special Waste and includes waste oils, cargo-associated waste and cargo residues.*
- (f) *Vessels are required to give advance notification, via their agents, of all waste to be landed.*
- (g) *Vessels are only permitted to land waste that has been declared.*
- (h) *Domestic Waste, Category 1 Waste and Other Waste must each be declared separately.*
- (i) *Domestic Waste must be contained in double-wrapped plastic bags and all other waste must be adequately packaged or sorted for disposal.*
- (j) *Only Domestic Waste is to be deposited in the receptacles provided.*
- (k) *Category 1 Waste must be deposited in the special receptacles which will be provided as required.*
- (l) *Irrespective of quantity, any additional work required for organising waste will be charged for, and any waste which is not properly deposited in the appropriate receptacles will be charged for as Other Waste.*
- (m) *Charge 23 covers the same seven-day period as the Ship Due. If Charge 7 is applied, a further Domestic Waste Charge will also be applied for each subsequent seven-day period or part thereof.*

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## PORT SECURITY CHARGES

(International Ship and Port Facility Security Code (ISPS Code))  
(Port Facility Security Plan for Great Yarmouth)

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26.	Security Level 1: Sweep and Patrol if requested	
	First 6 hours	£126.00 + VAT
	Each subsequent 12-hour period or part thereof	£256.00 + VAT
27.	Security Level 2: Access Control/Security Guards:	Cost + 15% + VAT
28.	Security Level 3: As directed by the security services	Cost + 15% + VAT

### TERMS AND CONDITIONS

- (a) Under the ISPS Code, the berths operated by the Authority are subject to the Port Facility Security Plan for Great Yarmouth, as approved by the Department for Transport.
- (b) Under the ISPS Code, the Security Level for the Port is set by TRANSEC and by the Maritime and Coastguard Agency.
- (c) The manned security services defined in Charges 26, 27 and 28 are in compliance with the specifications set by the Department for Transport.
- (d) The following berths operated by the Authority are equipped for use as Temporary Restricted Areas: 3-9 (East Quay), 13-14 (Atlas Terminal) and 25-26 (Southtown Wharf).
- (e) Vessels which are subject to the ISPS Code and which are moored at the Authority's berths will be required to move to the Authority's Temporary Restricted Areas in order to work cargo, using manned security services, as follows:

Security Level	Vessels	Security Requirements
Level 1	Offshore Vessels	As specified for Charge 26
Level 2	All Vessels	As specified for Charge 27
Level 3	All Vessels	As specified for Charge 28

- (f) Security requirements and costs for passenger vessels are obtainable on application to Commercial Sales.

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## TOWAGE SERVICES

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Towage may be required in order to ensure safety of navigation. Ships Masters, Owners and Agents are directly responsible for procuring and paying for towage for vessels where towage is required. GYPC does not supply or procure towage. Appropriate towage should be agreed in consultation with the Harbour Master.

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## PONTOON LICENCE

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Pontoon licences and relevant charges are obtainable upon application. Please see our website for a copy of the proforma pontoon licence.



## **GREAT YARMOUTH PORT COMPANY LTD**

### **PORT CHARGES - RIVER PORT**

**Effective from 1st January, 2015**

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## MARINE SERVICES

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29.	Shipping on or Shipping off (up to 4 persons/hand luggage/packages)	
	to within 3-mile radius of the piers	£436.50 + VAT
	3-mile to 8-mile radius of the piers	£548.40 + VAT
30.	Excess Time Charge	£274.20 per hour period (or part thereof)
31.	Mooring or Unmooring	
	(a) Vessels up to 100 meters LOA	£102.50
	(b) Vessels of 100 meters LOA or greater	£179.00
32.	Cancellation (Marine Services)	
	(a) with one hour or more notice	50% of above
	(b) with less than one hour's notice	100% of above

### TERMS AND CONDITIONS

- (a) *Provision of the shipping on/off service is dependent on weather conditions and vessel availability.*
- (b) *Users of the shipping on/off service are responsible for ensuring that any person to be transported is capable of transferring between vessels. The Company reserves the right not to transport any person who is considered to be unfit to travel, but the full charge will still apply.*
- (c) *Boarding and landing points in the Port must be agreed in advance.*
- (d) *The shipping on/off service is regulated by safety procedures and is under the control of the launch coxswain, whose instructions must be complied with at all times.*
- (e) *The maximum carrying capacity is governed by the load-line requirements of the launch.*
- (f) *All hand luggage and packages must be secure and properly packaged for transfer and no item exceeding 20 kg will be permitted.*
- (g) *Embarkation/disembarkation is subject to immediate turn-round at the vessel.*
- (h) *The Excess Time Charge will apply to the duration of any delay, whether occurring at the boarding/landing point or (except for normal operating requirements) caused at the vessel.*
- (i) *The use of the GYPC mooring crews will be compulsory for all vessels of LOA 40 metres or more, when arriving, sailing or shifting berth within the port. The only exception to this requirement will be when shifting along a quay, without the need to let go all of the vessel's ropes and where the ship's crew are undertaking the operation under the vessel's own Safe System of Work.*

*This requirement applies to the following berths within the Port:-*

*Berths 1C&D, 2-9, 11-14 & 21 A-H on the East bank of the River Yare*

*Berths 42-44, 31A-E and 25 & 26 on the West bank of the River Yare*

- (j) *Where towage is being carried out mooring charges will apply for the whole length of the tow and not to the individual vessels*

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## CRANE CHARGES

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33. Hook Work (Notional Rating)	Minimum Charge Periods (Hours)	Hourly Rate
50 tonnes	6	£107.00
80 tonnes	6	£154.50
34. Crane Matting		If matting is required, this will be charged in addition to the crane hire costs. Obtainable on application from the Operations Office in advance
35. Grab Work	6	£131.00
36. Tracking with load		Surcharge: Hire Charge x 20%
37. Driver Overtime Rate		£25.20 per hour
38. Provision of Crane Appointed Person		Obtainable on application from the Operations Office in advance
39. Cancellation Charge (Port Crane)		Hourly Rate x 4
40. Cancellation Charge (Third Party Crane Hire)		Obtainable on application from the Operations Office in advance
41. Hire Charge (Heavy Lifts and Tandem Lifts)		Obtainable on application from Commercial Sales in advance
42. Service Charge		10% of Hire Charges 38 or 41

## TERMS AND CONDITIONS

- (a) *Great Yarmouth Port Company is a member of the Construction Plant-Hire Association and C.P.A. Model Conditions apply to all plant and equipment offered for hire.*
- (b) *For any hire, a Crane Appointed Person and a Lift Supervisor must be nominated by the hirer in accordance with BS 7121 and notified to the Company when the booking is made.*
- (c) *These charges apply to cranes provided, on hire, by the Company, within the range shown above and according to these conditions.*
- (d) *More than one vessel may be worked during a hire period, if such work is confined to quays which are operated by the Company and which are easily accessible in relation to each other by the crane provided.*
- (e) *“Notional rating” approximates to the capability of a truck-mounted crane of the specified capacity carrying out lifting operations on a vessel at the quayside.*
- (f) *If, because of operational requirements, a crane is provided of a larger capacity than the hirer has specified, the rate of charge will be for the capacity specified, but if the crane is used by the hirer above the capacity specified, the appropriate higher rate and hire period will be charged from the commencement of hire.*
- (g) *Any hire period will be deemed to commence from the ordered starting time or from the beginning of the hour during which the work commences (whichever is the sooner) and to end when the crane reverts to travel condition and has been signed off by the hirer.*
- (h) *The charge for a hire period will be derived from a Minimum Charge Period and an Hourly Rate and, where applicable, a Tracking With Load Rate and an Overtime Rate.*
- (i) *The Hourly Rate, plus the Tracking With Load Rate, where applicable, will be charged for the Minimum Charge Period or for each hour or part thereof of the hire period, whichever is the greater.*
- (j) *“Normal working hours” means 0800 to 1200 hours and 1300 to 1700 hours, Monday to Friday, excluding bank and public holidays.*
- (k) *The Driver Overtime Rate will be charged for one hour for work carried out between 1200 and 1300 hours, Monday to Friday, excluding bank and public holidays.*
- (l) *For hires commencing outside the normal working hours, the Overtime Rate will be charged for a minimum of 4 hours.*
- (m) *The Cancellation Charge will be made for any booking which is cancelled with less than 2 hours’ notice. Notification of cancellation must be received within that days normal working hours, or on the previous working day within normal working hours*
- (n) *For the cancellation of any hire outside the normal working hours, the Overtime Rate for 4 hours will be added to the Cancellation Charge.*
- (o) *The Service Charge 42 will apply to a crane which is hired in for heavy-lift work and to hires for tandem lifts.*
- (p) *If an order is received with insufficient notice, the Company will use its best endeavours to comply, but accepts no responsibility if the crane arrives later than booked.*
- (q) *Cranes are only permitted to work in the port where they are either hired directly from Great Yarmouth Port Company or are approved in advance by Great Yarmouth Port Company in terms of safety and operations.*
- (r) *Cranes hired in outside those specified in charges 33 to 39 will attract the service charge stated in 42.*

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## **HIRE CHARGES – SAFETY BARRIERS**

Quayside Operations

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Details are obtainable on application from Commercial Sales in advance

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## **HIRE CHARGES – LOADING SHOVELS AND FORK LIFTS**

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Details are obtainable on application from Commercial Sales in advance

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## **LABOUR CHARGES**

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43.	Slinger Banksman – Normal Time (Min. Charge Period 4 hours)	£30.20
44.	Slinger Banksman – Overtime (Min. Charge Period 4 hours)	£40.30
45.	Slinger Banksman – Bank holidays (Min. Charge Period 8 hours)	£50.40

### TERMS AND CONDITIONS

- (a) “Normal Time” means 0800 to 1700 hours, Monday to Friday, “Overtime” all hours outside this.

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## **STEVEDORING LICENCE**

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Stevedoring licences and relevant charges are obtainable upon application. Please see our website for a copy of the proforma stevedoring licence.

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## **WEIGHBRIDGES**

(Available Working Hours Only)

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|--|---|
| 46. Weigh Charge, per weigh  | £50.40 + VAT  |
| 47. Weighs for large quantities, multiple weighs, or period attendance | Obtainable on application from the Operations Office in advance |

### TERMS AND CONDITIONS

- (b) *“Working hours” means 0800 to 1200 hours and 1300 to 1700 hours, Monday to Thursday and 0800 to 1300 hours on Friday, excluding bank and public holidays.*
- (c) *Advance bookings are required for all weighs, with a minimum of 24 hours’ notice.*
- (d) *Orders for weighbridge bookings can only be received during office hours (0830 to 1700 hours, Monday to Friday, excluding bank and public holidays).*

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## **OFFICE, QUAYS, WAREHOUSING AND OPEN STORAGE FACILITIES**

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Facilities available for short-term and long-term use

When equipment such as cranes are mobilised on the Port’s quays or where the quay is sterilised or access is restricted for use by others, then a charge of £500 per 24 hour period or part thereof will be made.

For Further Details - Contact Commercial Sales

Great Yarmouth Port Company is a member of the United Kingdom Warehousing Association and the standard U.K.W.A. conditions of contract will apply

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## **ANCILLARY PORT SERVICES**

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The following services are available:

**Attendance for Operations conducted under Explosives Licences**

**Management of Quayside Operations**

**Quayside Cleansing following Cargo Operations**

**Emergency Marine Operations**

**Survey Services**

**Other Marine Services**

For Details - Contact Commercial Sales



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## CONTACT DETAILS

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For further information and enquiries about dues and charges in this tariff, please use the contact points below:

### **Commercial Sales & General Enquiries**

Sales Office: 01493-335507

*E-mail:* [sales@eastportuk.co.uk](mailto:sales@eastportuk.co.uk)

### **Accounts and Finance**

Accounts: 01493-335500

*E-mail:* [accounts@eastportuk.co.uk](mailto:accounts@eastportuk.co.uk)

### **Harbour Office and Marine Matters**

Harbour Office: 01493-335501

*E-mail:* [harbouoffice@eastportuk.co.uk](mailto:harbouoffice@eastportuk.co.uk)

### **Quay Operations**

Operations Office: 01493-335522/506/524

*E-mail:* [operations@eastportuk.co.uk](mailto:operations@eastportuk.co.uk)

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## CONTACT DETAILS

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GREAT YARMOUTH PORT COMPANY LTD  
EastPort UK House  
South Beach Parade  
Great Yarmouth,  
Norfolk  
NR30 3GY

Telephone: 01493-335500 (International: +44 1493 335500)

Fax: 01493-857120 (International: +44 1493 857120)

### Internet

Web Site: <http://www.eastportuk.co.uk>

### Other Useful Telephone Numbers

Port Marine Services (24 hours): 01493-335511  
*(Please note that telephone calls at Port Marine Services are recorded for business purposes)*

Dangerous Substances notifications by Fax: 01493-852659

Pilot Station (24 hours): 01493-335515

Weighbridge Bookings (office hours): 01493-335522

### Other Useful Information

Tide tables – Available under the Marine section of the website ([www.eastportuk.co.uk](http://www.eastportuk.co.uk))

Port Limits – Available under the Marine section of the website ([www.eastportuk.co.uk](http://www.eastportuk.co.uk))